

# JAY KNIGHT

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## EDUCATION

**Oklahoma Christian University** – BS Motion Media Design, 3.45 GPA

**Moorpark College** – AA Technical Theater Production, 3.4 GPA (Dec 2012)

\*Dean's List Academic Achievement

\*Received distinguished 'MC Award of Excellence'.

\*Recognized in Ventura County Star's newspaper for stage-managing 16 plays

**PSAV** – Level 3 Tech Certification (January 2019)

**AVIXA** – AV Technologist Certification (June 2018)

**Rhino Staging** – Boom, Scissor, Fork Lift Certs (Aug 2017)

**Control4** – 'Associate Installer' Certification (Nov 2016)

## AREAS OF EXPERTISE

<i>Adobe After Effects</i>	<i>Computer Imaging</i>	<i>Microsoft OneNote</i>	<i>Microsoft Word</i>	<i>Projection Mapping</i>
<i>Adobe Photoshop</i>	<i>Digital Storytelling</i>	<i>Microsoft Planner</i>	<i>Motion Capture Technician</i>	<i>Show Control Systems</i>
<i>Adobe Premiere Pro</i>	<i>Director of Film</i>	<i>Microsoft SharePoint</i>	<i>Networking Infrastructure</i>	<i>Stage Technician</i>
<i>Arena Touring Show</i>	<i>Information Technologist</i>	<i>Microsoft Teams</i>	<i>Production Management</i>	<i>Technical Operations</i>
<i>Audio Visual Engineer</i>	<i>Microsoft Excel</i>	<i>Microsoft Visio</i>	<i>Programming Specialist</i>	<i>Theater Production</i>

## CAREER HISTORY

**IT Technical Analyst** – Addison Group (Chicago, IL) May 2022 – Current

\$220 million Epic Implementation Project contractor for confidential client in the medical industry. Received security clearance to internal systems to image and deploy computers, monitors, and other peripheral hardware. Oversaw new hire access and equipment provisioning, developed knowledge-base in MS OneNote, utilized ticketing system via ServiceNow, created executive-level reports / data analytics with PowerBI, generated inventory maps using MS Visio, and managed information database within MS Sharepoint.

**IT Field Support Technician** – Loves Travel Stop & Country Stores (Oklahoma City, OK) November 2019 – August 2021

Traveled the USA integrating networking technology and upgrading computer systems within a corporate setting. Installed servers, printers, voip phones, battery backups, wifi bridge, security cameras, restaurant digital menu boards, store communication displays, credit card readers, pump controllers. Trusted with security clearance, laptop, fleet vehicle, credit card, and \$1500 worth of tools.

**Head Video** – NETworks (Columbia, MD) June 2019 – Oct 2019

Head of BlueManGroup's "Speechless" Tour's video team during the build and tour. Oversaw the integration and maintenance of led tiles in the set. Managed video rack equipment: three Disguise GX1's, matrix switchers, led processors, vlan networking, ptz cameras, and fiber optic system. Developed supporting documentation and procedure lists for show-runs and related processes.

**Technical Lead** – Presentation Services Audio Visual (Oklahoma City, OK) November 2018 – June 2019

Responsible for the design, setup, show-run, and strike of audio / visual equipment used throughout the Cox Convention Center and Renaissance Hotel. Ensured client satisfaction by providing hospitality and technical support during live corporate events.

**Projectionist / Video Technician** - Feld Entertainment (Palmetto, FL). Sept 2017 – July 2018

Toured with Feld Entertainment's 'Marvel Universe Live!' world-class arena show productions. Conducted video mapping, feed warp, and masking on all Barco HDF-W26 projectors. Maintenance included cooling fluid exchange, convergence, lamp changes, and air-filter cleaning. Calibrated, operated, and troubleshot Blacktrax infrared cameras and beacons. Utilized Blacktrax, Disguise (D3), TouchOSC, and Motive software. Extensive experience / certified using boom and scissor lifts.

**Audio-Visual Technician, Supervisor** - Independent Contractor (Atlanta, GA). April 2016 – August 2018

Setup and production of audio-visual equipment for high-end corporate events held in Atlanta. Notable venues worked include: Atlanta Botanical Garden, Atlanta History Center, College Football Hall of Fame, Fernbank Museum, Georgia State University, Georgia World Congress Center, Marriott Marquis Hotel, Mercedes Benz Stadium, and Westin Peachtree Plaza.

**Warehouse Manager** - Atlanta Home Theater (Roswell, GA). April 2016 – April 2017

Reviewed excess warehouse inventory leading to the liquidation of over \$17,000 worth of product. Improved functionality of warehouse by planning and implementing new design layouts, inspecting equipment, issuing work orders for repair and requisitions for replacement. Implemented the Equipment Testing Station (ETS) allowing technicians to quickly troubleshoot defective electronics.

**Event Photographer** - Sportography & Bowen Photography Inc. (Cumming, GA). Aug 2014 – Dec 2016

Utilization of photo equipment to capture professional images during sporting events, senior formals, prom dances, graduation ceremonies, fall festivals, and yearbook portraits. Digitally enhanced photos in-studio using Adobe Photoshop and Adobe Lightroom.

**Stage Technician** - Norwegian Cruise Line (Miami, FL). May 2013 – Nov 2013

Managed backstage operations during 909 seat 'Stardust Theater' performances. Executed light board, curtain, point hoist, projector screen, turntable, and other electronic theater controls during show productions. Prepared audio, video, and lighting equipment for musicians, seminars, and expos aboard Norwegian Cruise Line. \*Received two Customer Service 'Vacation Hero' Awards.