

# JAMES "COLE" COWAN

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## Summary

Sociable hard working, team player skilled at operating in fast-paced environments with demanding objectives for sales, service and quality. Enthusiastic team player successful at multitasking and delivering friendly, prompt service to all customers. Well-versed in maintaining clean and orderly tables, making personalized menu recommendations and managing closing duties.

## Skills

- Dining customer service
- Menu memorization
- Food safety understanding
- Critical thinking
- Decision-making
- Relationship building
- Friendly, positive attitude
- Communication
- Work ethic

## Experience

**Server / Bartender**|Flix Brewhouse - Oklahoma City, OK|08/2020 - 11/2020

- Educated guests on daily specials and appetizers, entrees, desserts and other menu items.
- Satisfied customers by topping off drinks and anticipating condiments, napkins and other needs.
- Completed closing duties by emptying trash, safeguarding alcohol and polishing silverware.
- Collaborated with host, bus person and cook to serve up food and beverage options.

**Server /Bartender**|The Green's Country Club - Oklahoma City, OK|05/2017 - 04/2020

## Education and Training

Mount St. Mary's | Oklahoma City, OK |07/2014

High School Diploma

Oklahoma Film & Tv Academy| Green Valley Pastures |12/2020

Grad: Personal Assistant

### **Additional Information**

For a character reference please contact **Austin Barnes** from Elix Brewhouse :

(317) 258 - 8423

For a professional reference please contact **Mark Seward** from The Greens Golf and Country Club :

(405) 323 - 9936

For OFTA Set Ready Course please reference **Alisha East** at : alishaeast88@gmail.com