

Cole Sloan

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OBJECTIVE

Obtain an IT, Technical Support, or Digital Media position to enhance my knowledge and experience in these fields.

SKILLS SUMMARY

- Desktop/Laptop PC Hardware/Software
- Microsoft Office Suite
- Adobe Creative Cloud
- Knowledge of Printer & Scanner Hardware & Software
- Customer Service Skills for IT-Related issues

EXPERIENCE

CNI MyIT Service Center (Dec 2019 - Present)

Helpdesk Technician

- Assist FAA employee's with a variety of IT-related issues over the phone.
- Troubleshoot issues with FAA webbased applications.
- Showed punctuality and availability to work multiple different shifts.

Sam's Club (Dec 2016 - November 2019)

Electronics Associate

- Strong customer service skills with the ability to help a novice to an expert.
- Technical expertise with IT hardware, software, phones, televisions, cameras, and other electronic devices.
- Flexible and able to work in a variety of departments as needed.

Film and Digital Media Projects (2015 - Present)

Filmmaker

- Worked on a variety of film projects, some of which are *Reel Dead*, *Hour of the Wolf*, and *The Hourglass Vortex*.
- Experienced in several positions on film sets including Sound Mixer, Digital Imaging Technician, First Assistant Director, and many others.
- Selected as part of a team to help a company rebrand. Involved with filming and lighting, editing interviews, and overall production of photography and film used for the company website and other social media platforms.

EDUCATION

Oklahoma City Community College Center (Aug 2017 - May 2018)

Digital Media Studies

Eastern Oklahoma County Technology Center (Aug 2016 - May 2018)

Certificate of Completion

Participated in the Digital Media program for 2 years to increase my knowledge in video production, filmmaking, and digital media.

- Filmed live sporting events.
- Edited film and provided digital graphics for pageants, sporting events and school projects.

Choctaw High School (Aug 2013 - May 2017)- 4.1 GPA

High School Diploma - Valedictorian Status

AWARDS

SKILLSUSA 2-time State Champion in Television (Video) Production

SKILLSUSA 2-time National competitor, one top 10 finish

References available upon request